

VANTAGE POINT EDI – MANAGED EDI SERVICES

“ I have used other EDI managed service solutions with Microsoft Dynamics and **none of them compare to Vantage Point.**

The design of the software is very intuitive to begin with, but I also received hands-on training from Data Mason’s staff that helped me get more out of the software in terms of workflow scheduling and managing documents.

I would **recommend them to anyone** in the market for an EDI managed service solution for any iteration of Dynamics.”

- Zachary W. Roberts,
EDI Business Analyst, Bellogrove

Free up internal resources and let Data Masons manage the complexities of your integration.

Data Masons’ Managed Services offering provides customers with a truly outsourced experience. We don’t stop at proactively monitoring your EDI processes and ERP integration to make sure the system is operating seamlessly. Our goal is to deliver full EDI management and the highest level of value to your organization.

This advanced level of service dedicates a separate team that:

- Becomes intimate with your EDI environment
- Ensures compliance with your partners
- Monitors transaction flows and reacts immediately to issues
- Hosts EDI software in the Data Masons Cloud (available to customers using Dynamics 365 with Vantage Point 4)
- Removes the need to maintain EDI staff for operational activities
- Communicates transparently to keep your business and partners aligned

Service Options At-A-Glance

Data Masons offers three types of Services; Standard Service, traditional Managed Services and Managed Services in the Data Masons Cloud.

Standard Service

Traditional engagement with client maintaining responsibility for all practices, expertise, and resourcing. Data Masons supports our clients in EDI engagements and is limited to reactionary support mechanisms. With this service we offer multiple support options – see [Support Options](#) on our website for more details.

Managed Services

Software is procured using traditional methods defined in Standard tier. Infrastructure is the client's responsibility but EDI processes and activities are performed by dedicated Data Masons expert(s).

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BENEFITS FOR VANTAGE POINT EDI MANAGED SERVICES CUSTOMERS

- Decrease EDI Operational Costs
- Increase Process Reliability
- Leverage Data Masons’ EDI and ERP Experts
- Maintain Best Practices
- Turnkey Solution for EDI Operations

Managed Services in the Data Masons Cloud

Service delivery via the Data Masons Cloud. EDI and infrastructure activities are performed by dedicated Data Masons expert(s).

The graph below compares the different features of our 3 service options:

Features	Vantage Point Standard	On-Premise Managed Services	DM Cloud Managed Services
Data Reconciliation (Support)	✓	✓	✓
Map Support (Support)	✓	✓	✓
Issue Tracking (Support)	✓	✓	✓
Customer Portal (Support)	✓	✓	✓
Managed Services Preparation		✓	✓
Manage All EDI Processes		✓	✓
Partner Management		✓	✓
Automated Monitoring		✓	✓
Vantage Point Configuration Management		✓	✓
Weekly Process Scorecard		✓	✓
Data Masons Cloud Hosting			✓
Scheduled Version Upgrades			✓
Server Administration			✓
Bi-Monthly Infrastructure Scorecard			✓

Managed Services provide relief from the day-to-day responsibilities of monitoring and trouble-shooting tasks associated with maintaining a Business to Business EDI system. Freeing up the internal resources required to support and maintain an EDI solution in-house allows your team to be redeployed to more value-added activities.

To learn more about Data Masons’ Managed Services options, please contact dmsales@datamasons.com or 1.866.575.1631 ext. 1.