



# Data Masons

Data Masons' Managed Services (DMMS) is your dedicated EDI expert that manages everything EDI for your company. We will go above and beyond to deliver you full EDI management at the highest level of value to your organization.

## EXTENSION OF YOUR TEAM

Our partnership adds to your IT team:

- A primary company contact with backup members
- In-depth understanding of your business, processing rules, and Trading Partner requirements
- Relief from disruptive daily EDI exceptions
- Proactive monitoring of your entire EDI production environment to ensure seamless business document integration and timely delivery to partners

## SERVICE OPTIONS

Flexible options to match your company's needs:

- 24/5 or 24/7 Coverage Hours
- Global Time Zones
- Weekends

## COST REDUCTION

- EDI operational costs
- Free up your valuable personnel's time
- Reduce overhead
- Eliminate staff onboarding time
- Improve scorecards
- Eliminate EDI related Compliance Fines

## CONTACT DETAILS

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## WHY OUTSOURCE?

- DMMS team will be fully integrated with your team in **two weeks** or less.
- Access to EDI & ERP subject matter experts
- DMMS team will troubleshoot exceptions within 15 minutes to find a resolution.
- Risk Reduction – forces initiatives, employee turnover, employee vacations, training, etc.
- Trading Partner Compliance – ensures you are staying current with TP requirements
- Onboarding Trading Partners – Faster time to production with new TPs
- Implementation Consultants Details – consistency between customer EDI environment, business rules process, & special implementations
- Maximizing health of your overall EDI program

## VALUABLE INSIGHT

Reporting

- Daily EDI transaction summary
- Daily EDI on hold report

Status Reviews - DMMS team will:

- Review with you the exceptions that occurred during the previous time period
- Discuss the exception types and what was done to resolve them
- Share with you best practices to improve efficiency and your workflow
- Leverage their hands-on experience with your systems, partners & processes to optimize your EDI performance